

IMPORTANT NOTICE

OCTOBER 2017

NOISE LABORATORY CO., Ltd.

INS product notice in compliance with the Minamata Convention

The Minamata convention on Mercury became effective on August 16th 2017 since it reached the milestone of ratification by fifty countries for the convention approved and signed on October 2013. Following the enactment of the convention, Japan domestic law “ACT TO PREVENT THE MERCURY POLLUTION OF THE ENVIRONMENT” had taken effect on August 16th with some exceptions in order to enforce and take necessary measures for the convention.

We have been responding to customers’ inquiries of our fundamental policy by periodically consulting with associated authorities. In accordance with the enforcement of the domestic law, we take this opportunity to notify our customers to address our latest policy and measures for the sales and maintenance of our products applicable under the law along with our current understanding of the situation.

Discontinuation of applicable products and support policy:

Impulse noise simulator INS series

- 1) This product will be discontinued and terminate production and sales in May 2020
- 2) We are in development of new product of this series and inform you as soon as we are ready to productize. However impulse test compatibility with the existing INS product will not be provided because of the changes on the critical parts which will significantly alter the characteristic of the pulse.
- 3) Maintenance parts will be stocked for set period of time in order to provide maintenance service for the sold products. The maintenance parts will be maintained for five years, by May 2025, after the last production, as stipulated in our maintenance agreement.
- 4) Mercury relay parts are regarded as expendable and will be kept in stock for eight years, by May 2028, after the last production. For domestic customer in Japan, we will repair on-site or accept send-back of the product instead of sales of Mercury parts.
- 5) For the customer outside of Japan, we are not in the position to determine legitimacy of export of Mercury relay after January 1st of 2021, from when it will require approval of Ministry of Economy, Trade and Industry. After January 1st 2021, export of the product may not be allowed.
Current plan is to have our representatives in your countries to stock the parts, depending on the discussion with the representatives, in order to serve you in the manner we serve our domestic customers as in 4), but still to be determined.

- NOTE: Please refer to the following prerequisite for the policy and measures presented above.

Prerequisite:

Above policy is based on the information and situation obtained and identified as of September 2017 from the government ordinance and associated groups as much as possible. Beware that we may be forced to change our policy in regard to the interpretation and changes of the associated laws and its clauses as well as the bilateral trade situation and talks with opponent countries in relation to Japan.

For correspondence and inquiries to this notice should be directed to our oversea sales and marketing section.

Request for help:

If you have intention to purchase INS series products new or replacement from old model, please notify us of your decision as quickly as possible.

And if you have any information regarding the import measures for products containing Mercury by your countries' competence authorities in accordance with the enactment of the Minamata convention on Mercury, please let us know. We currently have difficulty gathering the information.

Sincerely Yours,