

Customer Notice

November 2017
Noise Laboratory Co., Ltd.
Customer Service Center
No. : *******Notice for Repair and parts sales for Impulse Noise simulator**

Dear Customers,

Thank you for your business and relationship with Noise Laboratory.

Following products will be removed from repair service due to the increased number of end-of-life components and the enactment of Japan domestic law “ACT TO PREVENT THE MERCURY POLLUTION OF THE ENVIRONMENT” which took effect on August 16th 2017.

We do care for your business and continue to provide better service under the circumstances and we hope this notice serves you well for your preparation.

Sincerely Yours,

[SIGNATURE]

1. Applicable products and service termination date

Products	End of production	Service termination
INS-410/420/420A/420R	2000	November 30 th 2018
INS-4310/4320/4320A	2001	November 30 th 2018
INS- 200/300/400AX	2004	November 30 th 2018
INS-400L	2001	November 30 th 2018
INS-4001	2003	November 30 th 2018

- If your product is not on the list and not our active products (INS-4020, INS-4040, INS-AX2), maintenance service and parts sales of Mercury relays are already terminated.
- This notice does not warrant the execution of repair service until 2018. Some service parts are already out of stock and unprocurable so that we can only offer maintenance repair service where possible.

2. End of sales for Mercury relay units

Products	Corresponding Mercury Relay unit	Last order	Note
INS-410/420/420A/420R	NN-INS-E-42-002	November 30 th 2018	
INS-4310/4320/4320A	SU-04-00001A	November 30 th 2018	
INS-300/400AX series	NN-INS-04-00007B	November 30 th 2018	
INS-200AX	SU-04-00011A	November 30 th 2018	
INS-400L	NN-INS-04-00007B	November 30 th 2018	
INS-4001	NN-INS-04-00014A	November 30 th 2018	2kV
	NN-INS-04-00016A	November 30 th 2018	4kV

※ Delivery term will be less than six months after accepting the purchase order

Additional Notice

- Please refer to other notice of “INS product notice in compliance with the Minamata Convention” for our plan on the active product maintenance service policy.
- Discard of Mercury relay should be executed according to the law and regulation of your country as previously requested.
- Servicing for current products sold 8 or more years ago may require our consent.